

VISION 2018



INGERSOLL SUPPORT
SERVICES INC.



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To support and
empower individuals
to become valued
members of their
community.



The ISSI Annual Strategic Plan for 2017-2018 is an update and extension of our plans and vision from the previous years. Our quality system, unique to ISSI, is based on the FOCUS Accreditation Quality Standards as well as the Ministry of Community and Social Services Quality Assurance Measures Regulation.

For a more detailed expression of our plan please contact us or visit our website at issisweb.ca.

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Ingersoll Support Services Annual Plan: 2017-2018

Visionary Leadership

Our Vision: visionary leadership will continually lead and direct the organization by example to achieve quality.

Our Goals: ISSI, as an agency, will increase its partnerships and presence in our community in a measurable way.

The organization will continue to strengthen itself by forming partnerships at the regional and local level.

Continuous Learning

Our Vision: the organization and its individual members will engage in continuous learning, constant improvement, and innovation.

Our Goals: Continue to increase opportunities for staff members to engage in inspirational training events in conjunction with our partners.

Person Centred

Our Vision: to ensure each person is able to find their voice and understand their rights.

Our Goals: Each person will continue to express their voice through their Life Plans. We will assist each person to increase their community involvement in their own unique way.

Our Vision: responsive services will be highly personal and individualized, community-based, offering comprehensive support for all aspects of life.

Our Goals: ISSI will achieve Accreditation, maintain Compliance, and provide quality services. ISSI will increase the members served and engaged with the agency, particularly in the area of community participation and schools.

Our Vision: the organizational design will be simple, comprehensive - yet practical, with a commitment to being person-centred, producing wellness and goodwill for the entire community.

Our Goals: Increase employee satisfaction by making their employment a growth opportunity. Measure employee satisfaction and develop an enhancement plan based on learnings.

Responsive Services

Positive Design